

Top tips

- ✓ Look out for the Buy With Confidence Trading Standards Approved logo
- ✓ Get three quotes from different businesses for every major job you need doing - cheapest is not always best
- ✓ Get a written agreement on the work to be done – including the materials that will be used, and how long it will take – as well as how much it will cost
- ✓ Don't hand over money upfront (although a small deposit is fine). Don't go for the tempting option of cash payments. Only make the final payment once you feel the job has been completed to your satisfaction. Make sure you receive an invoice for all agreed work

Search for traders at
www.buywithconfidence.gov.uk



Buy With Confidence is the friend who recommends.

Our online directory is where you can find local trustworthy traders who are Trading Standards Approved.

- ✓ Customer reviews and ratings on our website can help you choose the right trader for you
- ✓ Support and advice from qualified Trading Standards personnel
- ✓ In the event of a dispute, the Buy With Confidence scheme will offer mediation
- ✓ Traders you'll use again and again

Start your search today to find trustworthy, reliable traders
www.buywithconfidence.gov.uk

Phone: 01225 713652

Email: bwc@wiltshire.gov.uk

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Managed by



Find traders you can trust

Trading Standards Approved

buywithconfidence.gov.uk



Traders you'll use again and again

We offer more than personal opinion and hearsay - our traders are rigorously vetted to make sure they meet high standards.



Committed to operating in a legal, honest and fair way

Buy With Confidence has supported honest, trustworthy businesses for 20 years. Our Trading Standards accreditation earns customer confidence and showcases great businesses.

"Buy With Confidence gives me peace of mind that I can trust the traders coming to my home"

Jane, Salisbury



What is Buy With Confidence?

- ✓ It is an online directory where you can find local trustworthy traders who are Trading Standards Approved
- ✓ Trading Standards have assessed, vetted and approved all the businesses on the scheme
- ✓ If you have any unresolved issues with a Buy With Confidence business, Trading Standards will be there for you with advice and guidance
- ✓ Hundreds of approved businesses to choose from



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